

Pivotal™

PRODUCT GUIDE

VERSION 2 [Effective March 27, 2014]

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I. Introduction

Pivotal Software is licensed by Pivotal to customers who order directly from Pivotal under a signature-bearing agreement that references this Product Guide or under the terms of an End-User License Agreement (“EULA”) between Pivotal and the individual or entity entitled to license the Software (individual or entities hereinafter referred to as “**Direct End-Users**”). Pivotal also provides Software to its authorized Distributors, organizations that resell the Software directly, or through additional tiers of resellers, to the individual or entity licensed to use of the Software (“**Indirect End-User**”). Whether Software is purchased under the EULA or other signed agreement, this document shall reference the applicable agreement as “EULA” herein. Such Direct and Indirect End-Users are referred to as “You” or “Customer” herein. The information in this Pivotal Product Guide (“**Product Guide**”) is provided to further define the license rights and limitations for the Software.

II. Terms Applicable to All Products

The terms set forth in this Product Guide apply to any Pivotal Software licensed by Customers under a EULA.

The terms of this Product Guide shall supersede and control over any conflicting or additional terms and conditions of any license agreement, order document, acknowledgment or confirmation, or other document issued by Customers, unless Pivotal executes a written agreement with any such Customers expressly indicating: (a) that such document shall modify this Product Guide; or (b) that the terms of such other document shall supersede and control in the event of any inconsistency.

The Term shall be either on a (a) Subscription Services basis 1, 2 or 3-year Term; or (b) perpetual and must be specified in the applicable Order, which means the applicable Pivotal or Distributor quote or Customer purchase order (“Order”).

III. Pivotal Software Table

This table lists the applicable license metrics for the Software. These notes are for reference purposes only. Please refer to the Software product specific section of the Product Guide for more information.

| SOFTWARE PRODUCT NAME | LICENSE METRIC/ UNIT OF MEASURE CODE |
|---|---|
| PIVOTAL CF™ OPERATIONS MANAGER | Per Foundation (FA) |
| PIVOTAL CF™ RUNTIME | Per Application Instance (FC) |
| PIVOTAL™ COMMAND CENTER (PCC) FOR PIVOTAL HD | Per Node (IA) |

| | |
|---|--|
| PIVOTAL GREENPLUM® COMMAND CENTER (GPCC) FOR GREENPLUM DATABASE | Per Node (IA) |
| PIVOTAL GEMFIRE® | Per vCPU, core or ECU (ZA) |
| PIVOTAL GREENPLUM® DATABASE (GPDB) | Per Terabyte (TB) (Ingested TB) (CA) |
| PIVOTAL GPText™ | Per Terabyte (TB) (Ingested TB) (CA) |
| PIVOTAL HAWQ™ (Pivotal Advanced Database Services) | Per Node (IA) |
| PIVOTAL™ HD | Per Node (IA) |
| PIVOTAL HD FOR PIVOTAL CF™ | Per Node (IA) |
| PIVOTAL RABBITMQ™ | Per CPU (ZA) |
| PIVOTAL CF RABBITMQ™ | Per CPU (ZA) |
| PIVOTAL SQLFire™ | Per vCPU, core or ECU (ZA) |
| PIVOTAL tc SERVER™ | Per CPU (ZA) |
| PIVOTAL™ VRP | Per Logical Core and Managed Segment (UA) |
| PIVOTAL™ WEB SERVER | Per CPU (ZA) |

IV. Definitions

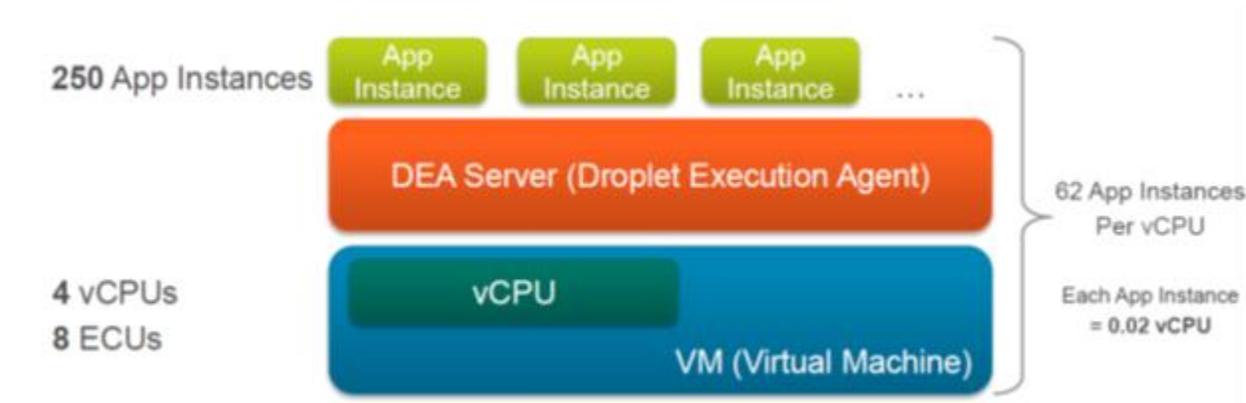
The definitions set forth below supplement the existing definitions in the EULA. Capitalized terms not defined herein shall have the same meaning as defined in the EULA.

Amazon Machine Image (AMI): Amazon EC2 allows You to set up and configure everything about Your instances from your operating system up to your applications. An Amazon Machine Image (AMI) is simply a packaged-up environment that includes all the necessary bits to set up

and boot Your instance. Your AMIs are your unit of deployment. You might have just one AMI or You might compose your system out of several building block AMIs (e.g. webservers, appservers, and databases). Amazon EC2 provides a number of tools to make creating an AMI easy. Once you create a custom AMI, You will need to bundle it. If You are bundling an image with a root device backed by Amazon EBS, You can simply use the bundle command in the AWS Management Console. If You are bundling an image with a boot partition on the instance store, then You will need to use the AMI Tools to upload it to Amazon S3. Amazon EC2 uses Amazon EBS and Amazon S3 to provide reliable, scalable storage of Your AMIs so that we can boot them when You ask us to do so.

Or if You want, You do not have to set up Your own AMI from scratch. You can choose from a number of globally available AMIs which provide useful instances. For example, if You want a simple Linux server, You can choose one of the standard Linux distribution AMIs.

Application Instance (AI): Application Instances are how Pivotal CF is sold. Pivotal CF Application Instances are configured to run on a certain number of vCPUs. AIs typically consume a fraction of a vCPU, and customers typically have many more AIs than vCPUs.



Application Instance Licensing Model (or CF Runtime): Licensing and pricing is based on the total number of AIs that a Customer simultaneously runs on the applicable Foundation. Each AI represents a single process running on a single virtual machine within the Foundation.

Core: Single unit of processing power on a machine without a hypervisor.

Core Equivalent: Means the following:

- i) If running on a VMware-provided hypervisor, including but not limited to ESX, ESXi, and vSphere, then the Processing Unit is equivalent to one vCPU.
- ii) If running on Amazon Web Services Elastic Compute Cloud, then the Processing Unit is equivalent to the CPU capacity of one 1.0-1.2 GHz 2007 x86 single-core Processor -- one EC2 Computing Unit (ECU).
- iii) If running on a machine without a hypervisor of any kind (i.e., “bare metal”), then the Processing Unit is equivalent to one core of a Processor.

iv) If running as an app container on Pivotal CF, then the core equivalent is one AI.

ECU (or AWS EC2 Compute Unit): Amount of processing power allocated to an AMI, and is defined in AMI settings. (Example: a 1 EC2 AMI). ECU provides the flexibility to choose instance types to meet your computing needs. ECU is displayed when picking an AMI. One ECU provides the equivalent CPU capacity of a 1.0-1.2 GHz 2007 Opteron or 2007 Xeon processor.

The following table list the specifications for each Amazon EC2 Instance Type:

| Instance Family | Instance Type | Processor Arch | vCPU | ECU | Memory (GiB) |
|-----------------|---------------|------------------|----------------|-----|--------------|
| General purpose | m1.small | 32-bit or 64-bit | 1 ¹ | 1 | 1.7 |
| General purpose | m1.medium | 32-bit or 64-bit | 1 | 2 | 3.75 |
| General purpose | m1.large | 64-bit | 2 | 4 | 7.5 |
| General purpose | m1.xlarge | 64-bit | 4 | 8 | 15 |
| General purpose | m3.xlarge | 64-bit | 4 | 13 | 15 |
| General purpose | m3.2xlarge | 64-bit | 8 | 26 | 30 |

Source: <https://aws.amazon.com/ec2/instance-types/>

Foundation: A foundation is a single running PIVOTAL CF OPERATIONS MANAGER hosted across a cluster of Virtual Machines. A typical enterprise deployment will contain multiple Foundations (e.g. development & testing, staging and production).

Foundation Licensing Model: Licensing and pricing are based upon the number of “Foundations” on which the AI will operate. A single “Foundation” includes use on up to all of the virtual machines running on physical servers at one physical location owned or operated by the licensee.

Per CPU: Physical processor, limited up to 6 cores.

Per Logical Core: The total number of Logical Cores is the number of vCPUs the operating system recognizes. (Example: 1 vCPU with 4 cores and 2 threads per core = 8 Logical Cores in the operating system.)

Per Managed Segment: The worker servers for a given master server in a clustered data

service. (Example: GPDB or HAWQ segments.)

Per Node: Each motherboard on a laptop, desktop or server, except that a stand-alone 2U rack server consisting of two (2) or less motherboards is counted as a single node.

Per Terabytes (TB) (Ingested TB): The amount of TBs that would be filled by all the data ingested by the software.

Per vCPU: Single unit of virtual processing power configured to a Virtual Machine.

Pivotal: Pivotal Software, Inc., a Delaware corporation, if You are purchasing Software for use in the United States and GoPivotal International Limited, a company organized and existing under the laws of Ireland, for all other purchases.

Processor: A single, physical chip that houses a central processing unit that can execute computer programs.

Production Deployment: Software is used to drive business workloads and not simply used for testing or development environments.

Server: A hardware system capable of running the Software. A hardware partition or blade is considered a separate hardware system.

SnS: Support and Subscription Services

Terabyte: A terabyte (TB) is a measure of computer storage capacity that is 2 to the 40th power (2⁴⁰ bytes) or approximately a trillion bytes.

Term: The period of time which You are licensed to use the Software (and/or the Subscription Services) as set forth in the quote, or order, and the Software will be available for Your use and/or access only for the duration of such Term.

Virtual Machine (VM): A software container that can run its own operating system and execute applications like a physical machine.

WAN Feature: A specific feature found in PIVOTAL GEMFIRE and PIVOTAL SQLFire used to connect two separate clusters together and share data asynchronously.

PIVOTAL PRODUCT TERMS

PIVOTAL CF OPERATIONS MANAGER

Description: PIVOTAL CF OPERATIONS MANAGER is a single running Cloud Foundry instance hosted across a cluster of Virtual Machines. A typical enterprise deployment will contain multiple Foundations (e.g. development & testing, staging and production). PIVOTAL CF OPERATIONS MANAGER is licensed by Foundations.

Foundation Licensing Model: License and pricing is based upon the number of “Foundations” on which the AIs will operate. A single “Foundation” includes use on up to all of the virtual machines running on physical servers at one physical location owned or operated by You.

Pricing: PIVOTAL CF OPERATIONS MANAGER is priced on an annual subscription basis. PIVOTAL CF OPERATIONS MANAGER is purchased as a single unit/bundle and the optional add-on services can be purchased separately to provision on top of the Foundation.

Note: PIVOTAL CF OPERATIONS MANAGER is sold in units of one and is a mandatory purchase for each one of the add-on services.

Evaluation License: Notwithstanding any term to the contrary in the applicable EULA, Your Evaluation Term for PIVOTAL CF OPERATIONS MANAGER shall be for 90 days in lieu of 60 days as set forth in Section 2.1 of the EULA or Evaluation order and solely in accordance with the use rights set forth in Section 2 of the EULA. A PIVOTAL CF OPERATIONS MANAGER evaluation license provides an available capacity of 1 PIVOTAL CF OPERATIONS MANAGER and 1 pack of PIVOTAL CF RUNTIME (50 application instances). The particular Evaluation Software, period of use, installation site and other transaction-specific conditions shall be as mutually agreed between Pivotal and You in an evaluation order.

Support Services: Support entitlements are described at <http://www.gopivotal.com/support>.

PIVOTAL CF RUNTIME

Description: PIVOTAL CF RUNTIME is a Cloud Foundry runtime environment provisioned by PIVOTAL CF OPERATIONS MANAGER and is where AIs are hosted. Customers push applications and horizontally scale them to the requested number of AIs. A single user can have multiple applications and an application is often composed of many application instances. PIVOTAL CF RUNTIME is licensed by AI.

AI Licensing Model (or CF Runtime): Licensing and pricing is based on the total number of AIs that a Customer simultaneously runs on the applicable Foundation.

Pricing: PIVOTAL CF RUNTIME is an add-on service (TO PIVOTAL CF OPERATIONS MANAGER) and is sold in packs of 50 AIs measured at peaks across all Foundations (charged as the total number across all Foundations).

Evaluation License: Notwithstanding any term to the contrary in the applicable EULA or other signed written agreement, Your Evaluation Term for PIVOTAL CF RUNTIME shall be for 90 days in lieu of 60 days as set forth in Section 2.1 of the EULA. If you are licensing the PIVOTAL CF RUNTIME for evaluation purposes, you are only authorized to use the Software in a non-commercial, non-production environment and only for a ninety (90) day period beginning on the day the Software is made available to you, unless otherwise agreed to by Pivotal. A PIVOTAL CF RUNTIME evaluation license provides an available capacity of 1 Foundation of PIVOTAL CF OPERATIONS MANAGER and 1 pack of PIVOTAL CF RUNTIME (50 application instances). The particular Evaluation Software, period of use, installation site and other transaction-specific conditions shall be as mutually agreed between

Pivotal and Customer.

Support Services: Support entitlements are described at <http://www.gopivotal.com/support>.

PIVOTAL COMMAND CENTER (PCC) FOR PIVOTAL HD

Description: PIVOTAL COMMAND CENTER FOR PIVOTAL HD is a web-based interface for deploying, monitoring and managing PIVOTAL HD environments. With PIVOTAL COMMAND CENTER FOR PIVOTAL HD, your system administrators can determine if the PIVOTAL HD cluster is running efficiently. If it is not, they can easily and efficiently diagnose functional or performance issues or perform required cluster management tasks.

Per Node: Each motherboard on a laptop, desktop or server, except that a stand-alone 2U rack server consisting of two (2) or less motherboards is counted as a single node.

Note: PIVOTAL COMMAND CENTER FOR PIVOTAL HD can work from one server against multiple PIVOTAL HD/PIVOTAL ADVANCED DATABASE SERVICES clusters of servers.

Pricing: PIVOTAL COMMAND CENTER FOR PIVOTAL HD is provided free of charge with PIVOTAL HD.

Support: Support entitlements are described at <http://www.gopivotal.com/support>.

PIVOTAL GEMFIRE

Description: PIVOTAL GEMFIRE is a distributed in-memory data grid for OLTP applications.

Per one vCPU, one Core or one EC2 Compute Unit (ECU)

Per single-core vCPU: Single unit of virtual processing power configured to a VM.

Core: Single unit of processing power on a machine without a hypervisor.

ECU: Amount of processing power allocated to an AMI, and is defined in AMI settings. (Example: a 1 EC2 AMI). ECU provides the flexibility to choose types to meet your computing needs.

PRICING:

Enterprise Edition: Includes all server side product features

Pricing: Priced per vCPU, one Core or one EC2 Computer Unit (ECU)

Community Edition:

- Limited to 3 processes, limited to 32GB per process, maximum 12 vCPUs/Cores/ECUs in the cluster.
- No WAN Feature usage allowed.
- The Community Edition can be deployed in production on payment of appropriate Support Services fees described below.

Pricing: Priced at a flat fee SnS per year for Production Deployment. The Community

Edition is free of charge for development and test usage.

Pre-production Testing & Development:

- Cannot be used for Production Deployment
- No WAN Feature usage allowed

Pricing: License -- 50% Discount from Enterprise Edition price, SnS to be paid on full Enterprise license price.

Client/Embedded (individual & unlimited)

Pricing:

- **Individual Licenses:** Priced per vCPU/Core/ECU on node running the client
- **Unlimited Upgrade:**
 - No limit to the number of clients connecting to the particular PIVOTAL GEMFIRE cluster
 - Priced per PIVOTAL GEMFIRE Enterprise Edition vCPU/Core/ECU and is applied to all Server Side vCPUs/Cores/ECUs in the cluster.

Support Services: Support entitlements are described at <http://www.gopivotal.com/support>.

PIVOTAL GREENPLUM COMMAND CENTER (GPCC) FOR GREENPLUM DATABASE

Description: PIVOTAL GREENPLUM COMMAND CENTER is a web-based interface for deploying, monitoring and managing PIVOTAL GREENPLUM DATABASE environments.

Per Node: Each motherboard on a laptop, desktop or server, except that a stand-alone 2U rack server consisting of two (2) or less motherboards is counted as a single node.

Note: GPCC works from one server configured with every Greenplum Database Master server.

Pricing: GPCC is provided free of charge with PIVOTAL GREENPLUM DATABASE.

Support: Support entitlements are described at <http://www.gopivotal.com/support>.

PIVOTAL GREENPLUM DATABASE (GPDB)

Description: PIVOTAL GREENPLUM DATABASE (GPDB) is an extensible relational database platform that uses a shared-nothing, massively parallel processing (MPP) architecture built atop commodity hardware to vastly accelerate your analytical processing. GPDB's shared-nothing MPP architecture provides every segment with an independent high-bandwidth connection to dedicated storage.

Per Terabytes (TB) (Ingested TB): The amount of TBs that would be filled by uncompressing all the data contained in all tables in a GPDB system. This includes any table generated by in-DB

transformations and includes the data contained in the indices.

Pricing: PIVOTAL GPDB is priced per TB, and the customer may select the number of TBs in the corresponding tier.

Support Services: Support entitlements are described at <http://www.gopivotal.com/support>.

PIVOTAL GPText

Description: PIVOTAL GPText is a no-cost add-on to PIVOTAL GPDB. Using GPText, Your organization can quickly and easily set up text feature extraction which, when combined with PIVOTAL GPDB's deep analytic support, enables users to quickly ask analytic questions they simply could not ask before at scale. PIVOTAL GPText joins the PIVOTAL GPDB massively parallel processing (MPP) database server with Apache Solr enterprise search and the MADlib analytics library to provide large-scale analytics processing of semi-structured and structured data and business-decision support. GPText includes free text search and support for text analysis.

Unified Query Parser: GPText is designed to support all three query parsers as one parser – Lucern or basic searches with Boolean clauses; surround query to identify word proximity and association; and complex to allow for wildcard and regular expression searches to enable complex pattern matching. For extremely complex phrases, You can combine all three types into one search query.

Analytics Extensibility: GPText can be paired with the MADlib analytics library and it can perform complex analytics on datasets, including clustering, classification, topic modeling, and sentiment analysis, and more.

Per Terabytes (TB) (Ingested TB): The amount of TBs that would be filled by all the data ingested by PIVOTAL GPDB.

Prerequisites: (1) Greenplum Database 4.2.X installed; (2) At least 2 GB RAM available on each segment host; (3) JRE 1.6.X in your Java path; (4) Optional: MADLib -- for Advanced Analytics capabilities.

Pricing: PIVOTAL GPText is a no-cost add-on to PIVOTAL GPDB.

Support Services: Support entitlements are described at <http://www.gopivotal.com/support>.

PIVOTAL HAWQ/PIVOTAL ADVANCED DATABASE SERVICES

Description: PIVOTAL HAWQ integrates the industry's first native, MPP SQL query processor with Apache Hadoop. PIVOTAL HAWQ enables You to leverage existing SQL-capable business intelligence and analytic tools and extract, load, transform (ETL) processes, plus Your workforce's SQL skills to simplify Hadoop-based data analytics development, thereby increasing productivity. PIVOTAL HAWQ benefits include unprecedented query processing performance --

100X improvement in query performance -- as well as true, interactive and deep SQL processing, and powerful analytics.

Pivotal Xtension Framework (PXF): PXF is an external table interface in PIVOTAL HAWQ that allows you to read data stored within the Hadoop ecosystem. External tables can be used to load data into PIVOTAL HAWQ from Hadoop and/or also query Hadoop data without materializing it into PIVOTAL HAWQ. It enables loading and querying of data stored in Hadoop Distributed File System (HDFS), HBase and Hive and supports a wide range of data formats such as Text, AVRO, Hive, Sequence, RCFile formats and HBase. PXF can be used to conduct statistical and analytical functions from PIVOTAL HAWQ (e.g. MADlib) on HBase or Hive data, joining in-database dimensions with HBase facts, leveraging analytical capabilities on Hadoop data files of various kinds, and fast ingest of data into PIVOTAL HAWQ for in-database processing and analytics. PXF provides parallel-data collaboration between PIVOTAL HAWQ, PIVOTAL HD and Hadoop data-processing modules creating a fully single and fast analytic workflow.

Per Node: Each motherboard on a laptop, desktop or server, except that a stand-alone 2U rack server consisting of two (2) or less motherboards is counted as a single node.

Pricing: PIVOTAL HAWQ is generally priced per node. PIVOTAL HAWQ requires a matched version of PIVOTAL HD (i.e. PIVOTAL HD 1.1 with PIVOTAL HAWQ/PIVOTAL ADVANCED DATABASE SERVICES 1.1.3), sold optionally. Under the subscription pricing module, PIVOTAL HAWQ is priced per node annually. Under the perpetual pricing module, PIVOTAL HAWQ is priced per node perpetual.

Support Services: Support entitlements are described at <http://www.gopivotal.com/support>.

PIVOTAL HD

Description: PIVOTAL HD is a 100% Apache-compatible Hadoop distribution featuring a compliant query engine for processing data stored in Hadoop. PIVOTAL HD includes Hadoop Distributed File System (HDFS), MapReduce, Hive, Pig, HBase, Zookeeper, and Yarn, amongst other components. A complete list of all the components included in PIVOTAL HD can be found at the following link: <http://docs.gopivotal.com/pivotalhd/OverviewofApacheStackandPivotalComponents.html>.

Per Node: Each motherboard on a laptop, desktop or server, except that a stand-alone 2U rack server consisting of two (2) or less motherboards is counted as a single node.

Pricing: PIVOTAL HD is generally priced per node annually, subject to Subscription Services or perpetual licensing pricing models.

Support Services: Support entitlements are described at <http://www.gopivotal.com/support>.

PIVOTAL HD FOR PIVOTAL CF

Description: PIVOTAL HD FOR PIVOTAL CF is deployed on a cluster of Virtual Machines.

Per Node: Each motherboard on a laptop, desktop or server, except that a stand-alone 2U rack server consisting of two (2) or less motherboards is counted as a single node.

Pricing: PIVOTAL HD FOR PIVOTAL CF is an add-on service that is priced per node.

Support Services: Support entitlements are described at <http://www.gopivotal.com/support>.

PIVOTAL RABBITMQ

Description: PIVOTAL RABBITMQ is a messaging broker that serves as an intermediary for messaging. It gives your applications a common platform to send and receive messages, and your messages a safe place to live until received. PIVOTAL RABBITMQ is deployed on virtual infrastructure.

Per CPU: Physical processor, limited up to 6 cores.

Pricing: PIVOTAL RABBITMQ is priced per CPU (max 6 cores).

Support Services: Support entitlements are described at <http://www.gopivotal.com/support>.

PIVOTAL CF RABBITMQ

Description: PIVOTAL CF RABBITMQ is an add-on service to PIVOTAL CF. PIVOTAL CF RABBITMQ increases application speed, scalability and reliability by delivering asynchronous messaging to applications. As a message broker for applications running on PIVOTAL CF, RABBITMQ service applications can integrate with other PIVOTAL CF applications and with applications outside PIVOTAL CF using the service broker.

Per CPU: Physical processor, limited up to 6 cores.

Deployment: PIVOTAL CF RABBITMQ is deployed on a cluster of VMs provisioned by the PIVOTAL CF OPERATIONS MANAGER.

Pricing: PIVOTAL CF RABBITMQ is an add-on service to PIVOTAL CF. Customers determine whether they want to purchase this add-on service to provision on top of the PIVOTAL CF OPERATIONS MANAGER.

Support Services: Support entitlements are described at <http://www.gopivotal.com/support>.

PIVOTAL SQLFire

Description: PIVOTAL SQLFire is an in-memory distributed SQL database delivering dynamic scalability and high performance for data-intensive applications.

Per one vCPU, one core or one EC2 Compute Unit (ECU)

Per single-core vCPU: Single unit of virtual processing power configured to a VM.

Core: Single unit of processing power on a machine without a hypervisor.

ECU: Amount of processing power allocated to an AMI, and is defined in AMI settings. (Example: a 1 EC2 AMI). ECU provides the flexibility to choose types to meet your computing needs.

PRICING:

Enterprise Edition: Includes all server side product features

Pricing: Priced per vCPU, one Core or one EC2 Computer Unit (ECU)

Community Edition:

- Limited to 3 processes, limited to 32GB per process, maximum 12 vCPUs/Cores/ECUs in the cluster.
- No WAN Feature usage allowed.
- The Community Edition can be deployed in production on payment of appropriate Support Services fees described below.

Pricing: Priced at a flat fee SnS per year for Production Deployment. The Community Edition is free of charge for development and test usage.

Pre-production Testing & Development:

- Cannot be used for Production Deployment
- No WAN Feature usage allowed

Pricing: License -- 50% Discount from Enterprise Edition price, SnS to be paid on full Enterprise license price.

Support Services: Support entitlements are described at <http://www.gopivotal.com/support>.

PIVOTAL tc SERVER

Description: PIVOTAL tc SERVER supports the entire application life cycle with a lightweight platform suited for building and running modern applications. PIVOTAL tc SERVER is deployed on a virtual infrastructure.

Per CPU: Physical processor, limited up to 6 cores.

Pricing: PIVOTAL tc SERVER is priced per CPU (max 6 cores).

Support Services: Support entitlements are described at <http://www.gopivotal.com/support>.

PIVOTAL VRP

Description: PIVOTAL VRP may be installed and used on a limited number of connections and Logical Cores, in accordance with the type of software You have purchased. In the event You have purchased the PIVOTAL VRP Enterprise Edition Software, limited to connections and to a Logical Core count, You are entitled to install, use, access, display and run software agents on a loaded operating system running either on a physical computer or within a virtual environment where the number of Logical Cores and Managed Segments available to the agents do not exceed the Core count You purchased.

Per Logical Core: The total number of Logical Cores is the number of vCPUs the operating system recognizes. (Example: 1 vCPU with 4 cores and 2 threads per core = 8 Logical Cores in the operating system.)

Per Managed Segment: The worker servers for a given master server in a clustered data service. (Example: GPDB or HAWQ segments.)

Performance: PIVOTAL VRP actively changes the computer resources consumption and can dramatically change or slow down the performance of transactions. A misuse of the rules or bugs can result in unexpected slowdowns and performance issues.

License Key: PIVOTAL VRP employs a license key that enables installation and use of the software and includes the Mac address of the user.

Pricing: Currently, PIVOTAL VRP is provided free of charge.

Support Services: Support entitlements are described at <http://www.gopivotal.com/support>.

PIVOTAL WEB SERVER

Description: PIVOTAL WEB SERVER is based on the Apache httpd web server, providing a familiar foundation for your web tier. It runs on RHEL, Windows, and other operating systems. PIVOTAL WEB SERVER is deployed on a virtual infrastructure.

Per CPU: Physical processor, limited up to 6 cores.

Pricing: PIVOTAL WEB SERVER is priced per CPU (max 6 cores).

Support Services: Support entitlements are described at <http://www.gopivotal.com/support>.